



Australian
Air League

Australian Air League Inc
ABN: 56 805 308 832
New South Wales Boys Group
Training Dept.

Group Training Instruction No 01/2019

N/T/I/01/19
February 2019

NSWBG Approved as Creative Kids Provider

1.0 Introduction



- 1.1 The NSW Boys Group of the Australian Air League is please to advise that it has now also been approved as a Creative Kids Provider registered with Service NSW.
- 1.2 Creative Kids is a program to help NSW families meet the cost of getting their kids into activities. Information can be found online at <https://www.service.nsw.gov.au/campaign/creative-kids>
- 1.3 From 31 January 2019, the NSW Government will provide a voucher of up to \$100 for parents/guardians/carers, which can be redeemed towards payment of registration or membership fees with an approved provider registered with the Creative Kids program.
- 1.4 The program will allow eligible recipients to receive one voucher per eligible child each calendar year for 4 years commencing 31 January 2019.
- 1.5 The voucher can only be used one time with one provider. If an activity costs less than \$100, the balance of the voucher cannot be redeemed.

2.0 When does the Creative Kids program start?

- 2.1 From 31 January 2019, parents/guardians or carers can claim up to \$100 voucher for each eligible school enrolled child, by applying online through their MyServiceNSW Account.
- 2.2 Vouchers can be used towards the cost of registration or membership fees with registered providers from 31 January 2019.
- 2.3 Families can apply at any time within the calendar year. Families will be able to apply for their voucher/s online through their MyServiceNSW Account.
- 2.4 Vouchers are valid for redemption during the current calendar year activity program (i.e. 1 January to 31st December).
 - 2.4.1 Vouchers expire at the end of the calendar year.
 - 2.4.2 Vouchers cannot be redeemed retrospectively.
 - 2.4.3 Vouchers are available for redemption once only for the calendar year

3.0 How to Apply for a Voucher

To apply for a voucher, parents/guardians or carers can log in to Service NSW at <https://www.service.nsw.gov.au/campaign/creative-kids>

- 3.1 Search for the "Australian Air League" as a provider. Parents / guardians or carers will need
 - 3.1.1 A MyServiceNSW account
 - 3.1.2 Their child's Medicare card details



4.0 How to Redeem a Voucher

- 4.1 To simplify the process, we recommend that Squadrons use the voucher for one of the following purposes;
 - 4.1.1 For **New Members** – Use the voucher for the joining fee with the balance used as weekly subs credit – Sqn pays money to Group prior to voucher being credited.
 - 4.1.2 For **Existing Members** – Use the voucher for Term Fees / Weekly Subs or Annual Subs
- 4.2 Squadrons are to **pay all joining/Annual/monthly fees monthly as normal to Group HQ** along with the following information and the Active Kids Voucher
 - 4.2.1 Name of Child (must match the voucher exactly – as per application)
 - 4.2.2 Squadron
 - 4.2.3 Voucher Number
 - 4.2.4 Date of Birth
 - 4.2.5 Email the voucher to creativekids.nswbg@airleague.com.au
- 4.3 **Once the voucher has been received by Group HQ with monthly levies and confirmed as a valid voucher, the Squadron will receive the \$100 refund into their account via Direct deposit.** This is then to be allocated to the child named only - This is a legal requirement from Service NSW and they advise approximately 28 working days turn around after a valid voucher has been entered.
- 4.4 No money is to be passed back in any way to the parents/members – once the voucher has been confirmed no refunds or credits can be issued. It is the Squadrons responsibility to ask for and receive a valid voucher. **Group will not chase or payout on invalid vouchers.**
- 4.5 It should also be noted that Squadrons **cannot** increase their fees as a result of this voucher programme.
- 4.6 Due to time constraints for voucher redemption, the last voucher for this calendar year will be accepted at the December Group Council meeting. Vouchers received after this date will not be redeemed and the Sqns not receive the \$100 transfer from Group.

Gp.Comr. Trent Aylward
Group Training Comr.
New South Wales Boys Group
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